

PRACTICE PREPAREDNESS TRAINING AND SUPPORT OFFER

General Practice across North Central London (NCL) is being supported to adopt a new model of care for managing long term conditions (LTCs) through implementation of the new NCL LTC LCS. The NCL Training Hub has been commissioned to support practices to be ready to deliver the LTC LCS by October 2023 as part of a Practice Preparatory period.

Practices will be supported to work through the business and clinical requirements of the programme during the Practice Preparatory period (April to September 2023). A checklist is available on the [NCL Training Hub website](#) to guide each practice's individual path to readiness by helping clarify the changes needed and identify any areas where they may require additional support.

What support is available to practices?



Change Support – A dedicated Business Change and Clinical Facilitator for each borough to guide and support practices and PCNs in their pathway to readiness to deliver LTC LCS.



Guidance and Resources – A suite of documents will be available on the NCL Training Hub and NCL GP website for practices and PCNs.



Model of Care Webinars – Live and recorded webinars and resources to support all primary care staff to understand the new model of care promoted through the LTC LCS.



Personalised Care Training – Two training offers including 1) Personalised Care Institute eModules and 2) an introductory, highly interactive course on Personalised Care and Support Planning to build clinical skills and confidence in delivering person-centred care.



EMIS and HealthIntent Training – Training for the new searches, templates, protocols, and dashboards will be made available to practices from July 2023.



Additional Clinical Training – Through a needs analysis, additional training will be organised for staff to build clinical and non-clinical skills to contribute to delivery of LTC LCS.

How do I get support?

- The [NCL Training Hub website](#) will be regularly updated with guidance for practices and PCNs to support their practice preparatory period including tools and templates.
- Contact your **Business Change and Clinical Facilitator**. Details for your borough's Business Change and Clinical Facilitator are available on the [NCL Training Hub website](#).
- The NCL Training Hub and NCL ICB will be attending existing **borough forums and meetings**. Contact your Business Change Facilitator to link into these or to invite them to your meeting.
- Sign up to the **LTC Training and Support training and the newsletter** for news and updates on the programme on the [NCL Training Hub website](#).

Visit www.ncltraininghub.org/long-term-conditions for more information on any of the above or email your Business Change Facilitator or NCLICB.LTCTraining@nhs.net.